



Repair or Replace at our discretion. In most cases we will need to see the afflicted wrench. (Page 2 has contact details)

TORQUE PRODUCTS FULL WARRANTY

PRECISION INSTRUMENTS WARRANTS THAT PRECISION TORQUE PRODUCTS ARE FREE FROM DEFECTS IN WORKMANSHIP AND MATERIALS. Precision Instruments will repair or replace these tools which fail to give satisfactory service due to defective workmanship or materials.

This warranty for Precision Instruments torque products is for ONE YEAR from the date of the original purchase. Repair or replacement shall be at the election and expense of Precision Instruments . Except where unreasonable, the product must be returned to Precision Instruments prepaid for warranty service. Precision Instruments does not provide any warranty for any product, or its calibration, subjected to abnormal use. Abnormal use includes misuse, modification, unreasonable use, neglect, lack of maintenance, lack of periodic calibration, or use after the tool is significantly worn.

PRECISION INSTRUMENTS SHALL NOT BE LIABLE FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL COSTS OR DAMAGES INCURRED BY THE PURCHASER OR OTHER including, without limitations, lost profits, revenues, anticipated sales, business opportunities, goodwill, or interruption of business and any other injury or damage. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty is your exclusive remedy and is in place of all other rights and remedies. You may have other rights which vary from state to state or country.

Precision Instruments, Inc.
Warranty Information
P. O. Box 1306
Des Plaines, IL 60017

Rev 01/03

Office: 847.824.4194 | Sales: 866.897.3624 | Fax: 847.824.7629

P.O. Box 1306, Des Plaines, IL 60017 | 1846 Miner Street, Des Plaines, IL 60016





Factory Warranty Center

Precision Instruments, Inc.
1846 Miner Street
Des Plaines, IL USA 60016

Hours: 7:00AM to 3:30PM (Central)
Phone: 847-824-4194
repairs@torqwrench.com

RGA's not required for warranty or paid repairs. Please include “receipt” and reason for repair.
We can only work on product we have manufactured, email with model # if in question.

For Flat Rate repairs, follow the instructions on the image below @ www.torqwrench.com.

The screenshot shows the website's navigation bar with the following links: **PRECISION INSTRUMENTS**, **Products** (with a dropdown arrow), **Our Markets** (with a dropdown arrow), **Technical Details**, **Our History**, **Contact Us**, and **FAQ**. Below the navigation bar is the URL **WWW.TORQWRENCH.COM**. A red arrow points from the **Products** link to a red box labeled **Step 1: Click here**. Below the navigation bar, a list of product categories is displayed: **All Products**, **Split-beam Clicks**, **Micrometer Clicks**, **Dials**, **Multiplier-Driven Indicators**, **Drivers**, **Torque Comparator**, **Tool Services (RGA)**, and **Service Parts**. A red arrow points from the **Tool Services (RGA)** link to a red box labeled **Step 2: Click Here**. Below this, another red box labeled **Step 3: Create an account OR sign on as guest** is shown. At the bottom of the screenshot, a red box contains the text: **For warranty only, email repairs@torqwrench.com**.

Reliable

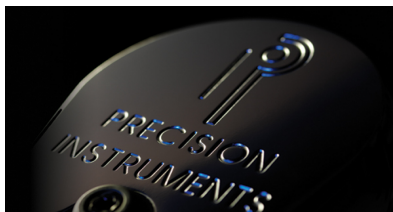
Since 1938 Precision Instruments has invented, designed and manufactured the finest torque wrenches and products. Today the product lines include the most complete dial-type wrench line. With literally hundreds of scales and models to choose from it's easy to make the Precision Decision and experience the difference a Precision torque instrument makes.

[LEARN MORE](#)



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Authorized 3rd Party Repair Centers

Power Tool Repair of Ohio

371 West Ave
Tallmadge, OH USA 44278
Phone: 330-630-0022
www.powertoolrepaiohio.com

Eastern Canada Authorized Warranty

HT Pneumatic Rebuilders

22 Goodmark Place, Unit 8
Toronto ON M9W 6R2
Phone: 416-407-5739
htpneumatic@bellnet.ca

Western Canada Authorized Warranty

Allan's Automotive Electronics

9416-27 Avenue
Edmonton AB T6N 1B2
Phone: 780-469-8060
andy@allansautomotive.com

Office: 847.824.4194 | Sales: 866.897.3624 | Fax: 847.824.7629

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